

## HELECTOR S.A.

ERMOU 25, NEA KIFISSIA 14584, GREECE

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF HELLECTOR S.A. SUPPORTING THE PROVISION OF SERVICES TO THE PUBLIC AND PRIVATE SECTOR FROM HEAD OFFICES IN ACCORDANCE WITH THE SERVICE CATALOGUE.

Original Cycle start date : 01-Dec-2020

Expiry date of previous cycle : N/A

Certification / Recertification Audit date : 23-Sept-2020

Certification / Recertification cycle start date: 01-Dec-2020

Subject to the continued satisfactory operation of the organisation's Management

System, this certificate expires on : 30-Nov-2023

Certificate No. IND.20.12068/IT/P Version: 1. Revision date: 01-Dec-2020

Certification Authority



Certification body address: 67/71 Boulevard de Châleau, 92200 Neuilly-sur-Seine, France Local office: 23, Etolikou Str., 18545 Piraeus, Greece

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.

To check this certificate validity please call: +30 210 4063000